

### Selection of hosting families:

Families that have been working with DA for a long period of time are the first to be chosen. New families: interview with Housing Coordinator, if deemed suitable in terms of personality etc then Housing Coordinator will request specific information about the housing (location, family members, number of rooms, bathrooms, etc). Housing Coordinator will then personally visit the house to ensure the information that was given is accurate. HC will take pictures and ask for references.

### Information regarding families for homestay and apartments:

When students enroll and choose homestay, HC sends detailed description of the family he/she will be placed with. The information includes price, family member, number of rooms, location and distance from school, pictures of the house, etc.

When students enroll and choose apartment, HC sends detailed description of the apartment he/she will be placed in. The information includes price, number of rooms, location and distance from school, pictures of the apartment, etc.

### Student evaluations:

Students are requested to fill out an evaluation of the housing 1/2 way through the course and after their departure. If there are problems in the evaluation, when deemed necessary, HC interferes by speaking with the student and then with the family. If the problem is deemed too be unacceptable, the family will no longer be used and the student will be placed immediately with another family.

HC intervenes when there are problems with landlords or families also in the case of communication problems.

### Training families for Homestay:

Each year DA Siena hosts a meeting with all families working as homestay. The meeting is intended to help families better understand students needs and expectations. Student Affairs Director and HC give tips to the families on how to make students feel welcome and differences in cultures, etc. Families also have a great opportunity to ask questions and speak with other families regarding experiences they've had and problems they may have encountered.

### Rules and Regulations:

Once students have enrolled and chosen the type of accommodation, HC will send the "Accommodation in Shared Apartment Rules & Regulations" or "Homestay Rules & Regulations" to the student which will have to be signed and turned in to HC.

accredited by



Learning Italy, a Study Program by Sienalingue Srl